

The Servant Leader

JUNE 2008

WWW.LEADERSHIPSPOKANE.ORG

Thinking is easy, acting is difficult, and to put one's thoughts into action is the most difficult thing in the world.

Johann Wolfgang von Goethe

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“Leadership: Defining, Practicing, and Mentoring”

Dr. Elson Floyd, President of Washington State University, spoke to Leadership Spokane alumni on “Leadership: Defining, Practicing, and Mentoring,” February 26th at the Spokane Club Library. Floyd described leadership principles that he follows in his work at WSU and emphasized the necessity of mentoring upcoming leaders.

The first principle he highlighted was the need to understand the unique nature of your organization. Floyd cautioned that getting to know the organization can take up to a year, and you need

to invest that time before making changes.

To be a five-star leader, you must

put people first. He noted that Washington State University’s budget is 70 percent personnel driven. “People are our largest

investment and most significant asset,” he explained.

A good leader must connect with people, Floyd said. Insularity will never work; you

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Larry Kissler (1984), Dr. Floyd, Joan Menzies (1997)

A Message from the President

With the graduation of this year’s class just a few weeks away, I (like many of you, I’m sure) am surprised how fast the year went. Since 1982, over 800 people have gone through the program and graduated with a solid introduction to the workings of our community. That’s an accomplishment of which we can all be proud.

Rarely does an opportunity exist to learn so much about the various sectors of one’s community or to meet and work with key leaders. Like many graduates, I was born and raised in Spokane and thought I knew my way around. It’s been a few years, but the awareness I gained through Leadership Spo-

kane opened my eyes and informed me in ways I couldn’t have imagined.

What I really took away was the fact that there is so much need, in so many areas of the community, that doesn’t get addressed unless someone cares to take the time to commit and make a difference.

Our community needs the energy and talent of all of our 800-plus graduates to keep this such a wonderful place to live and work.

As this year’s class moves out into the community, newly trained, we expect to hear from them in many ways. We are charging them to find their passion and make a dif-

ference. We want them to give back to Leadership Spokane. We want them to become the vital community leaders the selection committee originally perceived they could be.

Give what you can, where you can!





Maria Reyna, EWU, at Education Day

Defining, Practicing, and Mentoring *(continued from page one)*

must open your mind, collaborate, and use the best ideas. It is not so hard to let new ideas in. It's hard getting rid of the old ones. Seek new opportunities and new ways of doing things.

Floyd used the analogy of comparing your organization to a rubber band. You want to move forward, but you must also allow your team time to "catch up" to those in front. He proposes creating a team of people who will maximize each other's strengths and minimize their weaknesses.

Remember, as a leader, that each situation is different. Some situations may require a different style,

because motivation varies among individuals. Be sure that you are clear about your vision for the organization.

WSU's vision is agriculture, veterinary medicine, excellence, quality, and accountability. People need to know where they're heading and not get distracted by too many goals or visions being set before them. Floyd suggests creating benchmarks so that people can stay focused on the "bigger picture."

Lastly, Floyd talked about how leaders need to know when it's time to go. Don't leave too early, "or the change won't stick."



Youth Leadership Spokane participants bond over a day of pizza and LazerQuest. (above & below)

Leadership Spokane Annual Campaign

Since 1982, over 800 of you have gone through the Leadership Spokane program. You're leaders, out there in your businesses doing great work and in your communities, making them a better place for everyone to live.

Another way you can get involved is by underwriting Leadership Spokane. Would you consider an investment of \$50, \$100 or even more?

Your tax-deductible gift, in whatever amount,

will help Leadership Spokane continue its current programs, give us a hand with projects we're currently developing (especially our website), or help us purchase needed office gadgets.

You can donate via PayPal through our website at: <http://www.leadershispokane.org/AlumniAssociation.aspx> or by dropping a check in the mail. If your employer will match your gift, that's even better. Thanks for considering Leadership Spokane!



LS Graduation and Community Leadership Day

Graduation is scheduled for June 13th at the beautiful Mukogawa Ft. Wright campus. The Community Volunteer Awareness Fair begins at 2:30 PM, featuring an array of non-profit, civic and governmental organizations. The ceremony starts at 4:00 and will recognize the youth and adult Classes of 2008 and will also honor the accomplishments of Leadership Spokane alumni.

Mohan Nair, author, educator,

software entrepreneur, and now Executive Vice President and Chief Marketing Executive at the Regence Group, is the keynote speaker. Nair was featured in the most recent issue of *The International Journal of Servant-Leadership* published by Gonzaga University. He will speak on "The Leadership Mind."

The CLA Distinguished Leadership, Community Trustee Leadership, Business Trustee Leadership,

Non-Profit Trustee Leadership and Small Business Trustee Leadership awards will be presented at the graduation ceremony. RSVP by 5 PM on June 11th and attend the event free. At the door, the cost will be \$10. RSVP to leadership@leadershispokane.org or 459.4116.

All alumni are invited to attend. This is a great time and place for a reunion!

CLASS NOTES

Career Moves

Erica Benson-Hallock (2007) has been promoted to President/CEO of United Way of Washington. **Chad Burchard** (2002) is a commercial loan officer for Inland Northwest Bank. **Cheryl Catt** (1985) rejoined Sterling Savings Bank as Vice-president and Commercial Relationship Manager. **Micheal Chappell** (2006) is at RenCorp Realty. **Rob Crow** (2006) is an independent consultant for Community-Minded Enterprises. **Dennis Hession** (1989) is Northwest Museum of Arts and Cultures Interim Chief Executive Officer. **Amy Lopes Wasson** (2001) is the new Dean of Student Services at the Institute of Extended Learning. **Mary Nellenbach** (2006) was promoted to Vice-president and Commercial Relationship Manager at Washington Trust Bank. **Rhoseeta Rhodes** (2003) is the Service Learning and Community Engagement Manager at Whitworth University. **Jeri Self-Meritt** (2001) joined Langenhorst & Norwood CPAs PS. **Shelly Smith** (2006) has started her own business in independent health care consulting. **Debra Tanner** (2007) is assistant to the Vice-president for Learning and Student Success at Pierce College. **Kirstin Votava** (1998)

joined Spokane Hoopfest Association as its marketing manager. **Lea Werner** (1986) works for the city council in Dunedin, New Zealand. **Brendan Wiechert** (2004) is chief financial officer of Spokane House of Hose, Inc. **Dani Zibell-Wolfe** (2001) is Vice-president of tourism for the Coeur d'Alene Visitor Bureau.

Servant Leaders

Terrie Ashby-Scott (1993), WSU, chairs the Odyssey Youth Center board. **Susanna Baylon** (2001) and **Teri Mathis** (2001), Wings to Wishes, serve on the board of directors for Ronald McDonald House Charities. **Phyllis Best** (2007), Buck Knives, is serving on the Group Health board. **Anne Cowles** (1991) chairs Mobius Science's fundraising committee. **Stacey Cowles** (1991), *Spokesman-Review*, is the Higher Education Leadership Group chair. **Patrick DeVries** (1987), DeVries Information Management, serves on Crime Stoppers of the Inland Northwest and SCOPE. **Laura Enquist** (2006), STCU, is family contact person for her husband's Navy unit. **Steve Faust** (1994), Business & Technology Law, serves on the Inland Northwest Business Alliance board of directors. **Penny Hencz** (2003), Washington Trust Bank, is an ethics committee member for Hospice of Spokane. **Greg Johnson** (2000), Paine, Hamblen, Coffin, Brooke & Miller, LLP, has joined the board of Free Rein Therapeutic Riding. **Patty Kilcup** (1989), Quisenberry Marketing & Design, joined Spokane's Leadership Council. **Doug Norquist** (2004), NW Orthopedic Surgeons, and **Michael Senske** (2000), Pearson Packaging Storage Systems, serve on the board of Empire Health. Michael was also the keynote speaker at the ITA's annual meeting. **Linda Petrie** (2006), Office of Administrative Hearings, gave a seminar on the Long-Term Care Ombudsman Program at the Cathedral of St. John. **Carla Preston** (2001) was appointed to the Economic Development Committee of Milton, Delaware. **Julie Shiflett** (1995), Columbia Paint, joined Northwest Farm Credit Services' board of directors. **Larry Soehren** (1989), Kiemle & Hagood, chairs the board of directors for the

Send your updates to lfinner@leadershipspokane.org



Youth Leadership Spokane loading food for Second Harvest.

YMCA of the Inland Northwest. **Jessie Wuerst** (1992), Avista, is President of the board of directors for Family Services Spokane.

Awards, Etc.

Sarah Crowley (YLS 2008), Lewis and Clark High School, was named 2008 Lilac Queen. **Kylee Denevan** (YLS 2008), Shadle Park, joined Sarah as a 2008 Lilac Court Princess. **William Hyslop** (1984), Lukins & Annis, was awarded the 2008 Smithmoore P. Myers Professionalism Award by the Spokane Bar Association. **Diana Wilhite** (1984), Safeguard, was named Washington State Small Business Champion of the Year by the National Federation of Independent Businesses. Diana is running for 4th District State Representative, Washington State Legislature.

Thank you, Donors!

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Lilac Queen Sarah Crowley and Princess Kylee Denevan, both YLS 2008 members
(Photo courtesy of the *Spokesman-Review*.)



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Craig Wiley, YLS Facilitator

www.LeadershipSpokane.org

Leadership Spokane Alumni Association builds and fosters a legacy of leadership in the Spokane area and the Inland Northwest to effectively strengthen our communities. The Association supports the Leadership Programs and provides a forum for continuing alumni advocacy.

Leadership Spokane prepares and encourages a diverse group of community members to assume trustee leader roles for the purpose of building effective communities throughout the greater Spokane area.

Youth Leadership Spokane (YLS) prepares and encourages a diverse group of Spokane County high school sophomores, juniors and seniors to assume trustee leader roles for the purpose of committed involvement and responsible participation in the future of our community.

Leadership Spokane is an affiliate of Greater Spokane, Incorporated, a Gold Member of the Community Leadership Association, and a partner in Spokane's Promise: The Alliance for Youth.

Opportunities for Education, Volunteering & Having Fun

Educational Resources

Planning for Sustainable Communities, lecture series on planning for climate change. Webcasts, \$10/each. Visit www.washington-apa.org/events/trainings.shtml.

Project Leadership lecture series, featuring Joseph Albert and Kay Bachman in Schoenberg at Gonzaga U. 5 – 7 June. \$495, \$445 for groups of 2 or more and for PMI-INW members; \$395 for non-profit organizations; \$295 for GU Employees. Deadline 30 May.

Leadership Opportunities

Free Rein Therapeutic Riding of Spokane, an organization providing therapy to differently-abled persons, is looking for board members. Visit <http://freereinspokane.org/index.html> or contact Greg Johnson (2000) at greg.johnson@painehamblen.com.

The MAC's ArtFest committee is seeking volunteers for ArtFest 2008 from 30 May – 1 June. Contact Lou Carver at 290.2542 or artfestvolunteer2008@yahoo.com.

The Parks and Recreation Aquatics program needs lifeguards and water safety instructors. Applicants must have lifeguard and current CPR/AED certifications and/or WSI certifications. Visit www.spokaneparks.org.

Piano for donation to a nonprofit. Winter brand upright piano. Needs tuning, must be able to haul. Contact Brendan Genthler (2008) at bgenther@impressquest.com.

Project HOPE seeks summer volunteers to fill positions of green collar jobs, service corps man-

ager, SEEDS summer day school manager, and tool lending library manager. Contact Connie Copeland-Malone (2006) at connie-cm@hotmail.com or 328.6527.

Spokane Sister Cities Association seeks board members. Visit www.spokanecity.org for an application or contact Jenifer Priest at jenifer-priest@hotmail.com.

St. Joseph's Family Center seeks board members with a commitment to serving mental health needs of the community. Learn more at www.stjoesphfamilycenter.com or contact Angela Ruff (2006) at ruff@gonzaga.edu.

Events, by Date

29 May: Artluck Show, showcasing community artwork. 6:30 PM at the IEL Lodge, 3305 W Fort George Wright Dr. Contact Jim Mohr at 279.6081 or jmohr@iel.spokane.edu.

29 May: Cheers to Kids wine tasting fundraiser, hosted by Olive Crest. 6 – 8 PM at the Bozarth Mansion. \$45/person. Contact www.olivecrest.org/cheers or Carol at 468.0700.

31 May: Blitz Build Kick-Off, 5525 – 5601 E Union Ave. Volunteer and sponsorship opportunities available. Contact Courtney or Dennis at 534.2552 or www.habitat-spokane.com.

6 June: Drive for Excellence Golf Classic hosted by EWU College of Business and Public Administration. Donations welcome. Shotgun start 12:30 PM, dinner and awards to follow. Contact Sharlene Bozanich at 358.2242 or sbonzanich@ewu.edu.

7 June: Dance Performance Recital hosted by Chris' Upstage Performance Studio, 2 PM at the

University High School Theater, Spokane Valley. Contact 990.3434 or

www.upstageperformacestudio.com.

17, 18, 19, 24, 25, 26 June: Mozart's comic one-act opera "The Impresario" sung in English at Luigi's Italian Restaurant, 6:30 PM. Contact the Spokane Opera at 509.533.1150 or www.spokaneopera.com.

19 June: Transitions Golf Scramble at Indian Canyon Golf Course, 2 PM shotgun start. Sponsor/registration online at www.help4women.com or 328.6702.

21 June: Youth Declare Yourself Day, an event to inspire area youth to declare themselves through, art, poetry, song, spoken word, and sharing their voice. 3 – 6 PM at Riverfront Park. Contact Kitara McClure (2008) at 216.0831 or

www.myspace.com/pony_tales_magazine.

20 July: 8K Pennant Race & 1K Kids Race hosted by Spokane Indians. \$30 for adults, \$20 for kids 10 and under. Call 535.2992.

30 July, 1 August: Free outdoor family concerts—opera, operetta, musical theater and a little Disney for the kids. 30 July; 7:30 PM, Mirabeau Meadows. 1 August; 7:30 PM, The MAC. Contact the Spokane Opera at 509.533.1150 or www.spokaneopera.com.

25 August: Starlight Golf Classic & Auction at the Golf Club of Newcastle, China Creek Course. 9 AM registration, 12:30 PM shotgun start, 5 PM dinner, awards, live auction. To reserve a spot, contact Ann at ann@starlight-washington.org, www.starlightwashington.org, or 425.861.7827 ext. 107.